URL: http://cxc.harvard.edu/ciao3.4/survey/responses/ciaodocbest.html
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CIAO documentation features that users liked best

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9 − threads

12 − ahelp and the threads.

13 − The threads are fantastic

23 − The threads are really spectacular.

27 − again, what CIAO documentation?

28 − Threads and ahelp files are usually fine.

30 − the universality of ahelp

32 − The threads are incredibly useful.

38 − It has to be the threads and ahelp −− once they are correct
     of course, which many times does not seem to be the case

39 − Almost everything is there in the document.

40 − analysis threads

43 − ahelp files are good for details when you already know what to run
     (though the see also seems to list too much)

     multiple formats; sometimes I like to browse, sometimes I like to
     print and markup (so the pdf version is a nice feature)

47 − The threads are very useful for unfamiliar tasks.

49 − Ahelp pages on any ciao command.

51 − data products guide

58 − ahelp's ease of access, apropos capability, uniformity.

59 − Threads!

60 − It is easy to obtain the documentation.

63 − The threads are really nice.

64 − I like the ease of getting to tool description quickly in ahelp.
     I wish there were about 4 times as many examples included in the ahelp,
     and more thorough descriptions of each parameter (including multiple examples of
     possible values).

67 − The Theads web page is very useful to get started in CIAO−based
     Chandra data analysis.

69 − The threads are very useful, and what I have looked at most often
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after the ahelp pages. I suspect I would have used the Analysis Guide
a lot more had it existed when I first started working on chandra
data.

70 − Threads.

75 − threads for common user tasks

80 − The manuals on the website, particularly the threads since they are very succinct

81 − threads are the most effective documentation component

82 − Threads

83 − threads

84 − examples

89 − Threads

90 − ahelp seems to be very complete.

99 − threads and ahelp, as mentioned above.

103 − ahelp is still the best way to get info.

105 − The presence of examples, the remainder to related problems and/or
analysis aspects.

106 − The threads

108 − threads

113 − Threads

115 − none of them

119 − very well organized for on−line use
I like the threads section

121 − ahelp

124 − Threads are OK, but they need more real−world examples. They often
do a simple example (which is good, gets you started), but then
don't do any more realistic examples. For example: lightcurve
filtering (1 chip). Real world example: I have an ACIS observation
with 6 chips: how do I lightcurve filter on each chip separately
and recombine the results?

Similarly for dealing with sky background: how do I construct
sky background datasets for all the chips, merge everything back
into a single event list, and have all the GTI's, etc., set up
correctly? I think there need to be many more examples like the
step−by−step multi−chip exposure map thread. Lots more examples
of how to do it with more than one of whatever it is.

125 − Threads

126 − The threads are quite good.

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60 Garden Street, Cambridge, MA 02138 USA.

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